



Lighting Controls Service Plans

Maintain Your Building's Peak Performance



Maximize your investment with comprehensive service plans. With direct access to our professional service team, our service plans go beyond routine maintenance, delivering unparalleled support for sustained value and optimal performance. Control Service Plans offer proactive onsite and remote diagnostics, configuration changes, training, and software/firmware updates typical of maintaining lighting control systems.

- **Dedicated Service:** Direct access to our Professional Services team, including emergency service and expedited warranty
- **Proactive Maintenance and Troubleshooting:** Remote or On-Site diagnostics available
- **Budgeted Services:** Plans tailored to your needs with planned and unplanned visits
- **Optimized Energy Savings:** Managed updates and configuration adjustments to enhance your building's lifecycle

CHOOSE A SERVICE PLAN TAILORED FOR YOUR BUILDING

Service Plan Levels	Response Time	Remote System Checks	On Site Visits
Definitions	Response time to troubleshoot an issue.	Scheduled inspections and maintenance.	Proactive service, training, and updates.
PLATINUM	1 Business Day	12 annual checks	2 annual visits
GOLD	3 Business Days	6 annual checks	1 annual visit
SILVER	5 Business Days	4 annual checks	1 annual visit

Interested in service plans?

Please contact our Professional Service Team [HERE](#) or email services@acuitybrands.com.