

DESCRIPTION OF SERVICE

An Acuity Brands® Controls System RF Site Survey will provide an Acuity Brands® Qualified Field Service Engineer to conduct a complete site survey to verify the placement and quantity of Control System RF Access Points.

RF SITE SURVEY NOTES

Contractor Responsibility

- A representative of the site who has knowledge and access to the site must be present for the site survey. The site representative is typically the installing contractor. The site representative should have specific knowledge of all device installation locations and the ability to confirm that devices can be installed in recommended locations.
- Access must be available to all nLight Air device locations. The site representative is required to provide necessary lifts and ladders for access to all device installation locations.
- Up to date scaled controls drawings must be provided for Control System RF Access Point placement recommendations and documentation of Site Survey Services results.

Acuity Responsibility

- All site survey items will be performed by an Acuity Brands® Qualified Field Service Engineer.
- Acuity Brands will provide documentation of nECYD placement based on site conditions to maximize the efficiency of the nLight Air system.

General Notes

- Site Survey Services are only as accurate as the information provided and state of the site at the time of the survey. Any changes in site conditions may require additional Site Survey Services.
- Site Survey visit may encompass multiple days depending on the size and complexity of the system.
- Site visits to conduct the site survey will occur between 8:00 am and 5:00 pm (Local Time), Monday through Friday, excluding most major holidays.
- For any visit that requires time outside of the aforementioned schedule, please inquire with your Acuity Brands® agent or distributor.
- Acuity Brands® requires a 12 business day notice to schedule an onsite visit. Expedited service may incur additional charges.
- Cancellation requires a 48-hour (2) business day notice and may be subject to additional charges.
- Service Request Form may be obtained through your Agent, Distributor, or by calling 1-800-535-2465 and selecting the Field Scheduling extension. A Service Request Form is required for onsite scheduling.
- Services are subject to Field Service Terms and Conditions: <https://www.acuitybrands.com/-/media/abl/acuitybrands/images/support/customer-support/terms-and-conditions/acuity-brands-terms-and-conditions-for-field-services.pdf%20target=?forceBehavior=open>
- For Services Warranty: <https://www.acuitybrands.com/-/media/abl/acuitybrands/images/support/customer-support/terms-and-conditions/acuity-brands-technology-services-warranty.pdf>

Typical Agenda for a Site Survey:

1. Initial placement of nECYD determined.
2. Surveys are taken in all areas where networked nLight Air Devices will be installed.
3. Final placement of nECYD is determined.
4. Additional verification surveys are taken in all areas as needed.
5. Survey information is documented.
6. nECYD location placements recommendations are recorded and shared

ADDITIONAL SERVICES OFFERED: Please reach out to your Acuity Brands Agent or Distributor for information on additional services



Controls System RF Site Survey

ORDERING INFORMATION

Example: CONTROLS SYSTEM SITE SURVEY	
Series	
CONTROLS SYSTEM SITE SURVEY	