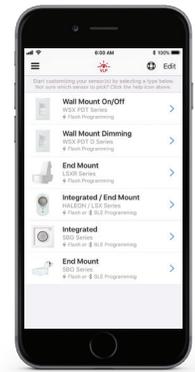




# SensorSwitch™ Mobile App

## FAQs



### What is VLP?

VLP stands for visual light programming. This is also known as flash programming, which uses a series of light pulses from a mobile device to change the settings on a sensor.

The SSI VLP mobile app can program the sensor settings in two ways: Flash or Bluetooth™ programming (pending the control device capability).

### If a device was originally programmed with the previous VLP mobile app version, can the setting be adjusted with the updated VLP app?

Yes, the updated VLP mobile is backwards compatible with existing controls devices.

### If I do not want to download the VLP app, is there another way to program a control device?

Yes, many SensorSwitch controls devices can be programmed with push button programming.

### Can the light levels be controlled in real-time with the VLP app?

The VLP app is designed to configure the sensor setting rather than dimming or on/off control. Room control is not a current feature of the app.

### Is there a cost for the VLP app?

The SensorSwitch VLP app is free and available for Apple® iPhone and Google Android™ mobile devices.

### Is the VLP app secure?

Yes, a PIN code is required to connect to the sensors. VLP programmed devices cannot be accessed without the PIN code.

### Why are there two ways (log in and guest entry) to enter the app?

Login allows for faster programming by saving profiles and enabling access to valuable information including PIN codes and typical configuration settings associated with jobs and application spaces.

Although the guest entry bypasses the login it does not allow access to saved profiles. However, the user can program sensor settings.

### Why is a PIN needed to change operational settings?

SensorSwitch takes security seriously! Once a VLP app setting is set, it cannot be changed in the app unless the PIN code is entered.

### What if I cannot remember the PIN code or if it was never set?

If the PIN code is misplaced or forgotten the PIN code can be reset. Once the app turns on (after a power interruption of 30 seconds), the device will enter PIN overwrite mode for 45 minutes. During this time, you can reset the PIN code. There is a six-digit PIN for Bluetooth® and a three-digit PIN for display flash programming. If there are not any PIN changes during this 45-minute window, the PIN remains as previously set.

### If I do not establish a PIN, will the sensor still function?

Yes, the sensor will work with the default settings.

### The VLP app and the SensorSwitch wireless (JOT) devices controls use Bluetooth®, do these devices work together?

Although both the VLP app and SensorSwitch Wireless (JOT) devices use Bluetooth, each have different purpose and cannot be used interchangeably.

- Bluetooth® devices within the VLP mobile app are standalone and only communicate to a mobile device.
- SensorSwitch Wireless (JOT) devices communicate to other JOT devices and a mobile device with the CLAIRITY+™ app. For more information on JOT SensorSwitch visit: <https://sensorswitch.acuitybrands.com/overview/jot>

### What options can I set with the app?

The options are as follows: occupancy time delay, dim to off time delay, trim levels and photocontrol options.

### Are there any additional options available with the VLP app? For example, sunlight discount factor?

The SensorSwitch VLP app addresses the most common configuration setting options. However, if you want to access the advanced configuration features, they are available via push button programming. See our installation instructions and programming guides for further details.



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### How long does it take to configure a sensor using VLP flash programming?

Typically, it will take 5 to 10 seconds per device. After the setting is sent (Send button) the camera on the mobile device will flash to indicate that the settings have been sent.

### How long does it take to configure a sensor using VLP flash programming?

VLP flash programming takes approximately 10 to 15 seconds per device.

### How does flash programming provide visual feedback?

The flash on the mobile device will blink indicating the flash programming from the display is complete. The sensor will turn the lights ON and OFF then back ON indicating that the programming was accepted.

### How long does it take to configure a sensor using VLP Bluetooth programming?

VLP Bluetooth programming takes approximately 5 to 10 seconds per device. The VLP Bluetooth option also offers the time saving select all function allowing multiple devices to be programmed without user interaction.

### How does Bluetooth programming provide visual feedback?

Bluetooth programming provides visual feedback by a green check next to the sensor (indicating that settings were accepted). The sensor will turn the lights ON to OFF then back ON to indicate that the program was accepted.

For more information and resources on the SensorSwitch Mobile App, please visit [www.acuitybrands.com/vlp](http://www.acuitybrands.com/vlp).

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